

Reseller Program

MCXess is a global player in customer contact solutions. With our experience and innovative drive, we provide an appropriate, effective and easy-to-use communication solution for customer contact for any kind of organisation. MCXess offers a wide range of accessibility solutions; from worldwide telephone numbers, online telephony applications providing you instant availability and intelligent routing via our cloud-based platform.

MCXess has set up a reseller program in order to offer its services (as described in Appendix A) via resellers to the business market. By entering into this reseller agreement, reseller (hereinafter: "Reseller") has the opportunity to purchase and resell the services of MCXess on a non-exclusive basis for its own account and risk.

Reseller will enter into the agreements with end users (taking the guidelines and instructions of MCXess into account) and for the purchased services of MCXess, Reseller will pay the fees in accordance with the stipulations of this reseller agreement, the appendices and the applicable General Terms and Conditions of MCXess. Any fees payable to Reseller by MCXess will be settled with the invoices issued by MCXess.

Contract duration

This reseller agreement is entered into as of the date signed below. The reseller agreement has a duration of twelve (12) months. In the absence of termination in writing reaching the other party at least sixty (60) calendar days before the end of the contract period, the reseller agreement shall always be tacitly extended by the same contract period.

Reseller details:

Company name	:
Visitor address	:
Postal code and domicile	:
Mailing address	:
Postal code and domicile	:
Country	:
(Company) telephone number	:

(Company) E-mail	:	
(Company) Website	:	
Chamber of Commerce no.	:	
VAT number	:	
Bank account	:	

This reseller agreement is subject to the below appendices and the General Terms and Conditions of MCXess. By entering into this reseller agreement, Reseller declares that is has received, read and understood the appendices and the General Terms and Conditions and that it accepts these documents without any reservations. Any terms and conditions of Reseller or otherwise are explicitly not applicable to this reseller agreement.

Drawn up and signed in duplicate at _____ by and between:

MCXess B.V.

_____/_____/_____
date

name

signature

RESELLER

_____/_____/_____
date

name

signature

APPENDIX A: SERVICES

Services included in this reseller agreement are:

1. Phone numbers worldwide (coverage as presented in the online shop):
 - a. Freephone numbers
 - b. Universal Freephone numbers
 - c. Premium rate numbers
 - d. DID numbers
 - e. National numbers
 - f. Mobile numbers

2. Telephony applications:
 - a. Ready-to-use solutions
 - b. Bespoke applications - Custom

APPENDIX B: RESELLER PRICING

MCXess uses a tier model based on the amount of minutes per month, per number and application as described in table 1.

For the Reseller Tier X discount will be applied to the retail prices which are mentioned in the online ordering tool on the website www.mcxess.com.

The Tier discount is only applicable for the following cost components:

- Traffic cost per call
- Traffic cost per minute
- Platform cost per minute
- Termination cost per minute

For the following cost components the Tier discounts are not applicable:

- One-off costs
- Registration cost Universal Freephone numbers
- Monthly costs
- Collection costs and Outpayments
- Surcharges (such as recording and surcharges for mobile callers)

Table 1 – Tier discounts and platform costs

Tier	Minutes per month (Inbound)	Discount % (*)	Platform cost per minute
Tier 1	1 – 5.000	0%	€ 0,0135
Tier 2	5.001 – 25.000	10%	€ 0,0122
Tier 3	25.001 – 100.000	15%	€ 0,0115
Tier 4	100.001 – 500.000	20%	€ 0,0108

() This discount is not applicable for all variable traffic components (Inbound, platform and Outbound).*

APPENDIX C: CONTACTS

Reseller

Commercial:

Name	
Position	
Telephone number 1	
Telephone number 2	
Fax number	
Email address	

Technical:

Name	
Position	
Telephone number 1	
Telephone number 2	
Fax number	
Email address	

MCXess

Commercial:

Name	Marcel Dijkstra
Position	Managing Director
Telephone number 1	020-4722288
Telephone number 2	
Fax number	020-4724433
Email address	